



Sayward, We're Here!

Construction of our fibre-to-the-home network is beginning in Sayward. We're bringing the Village of Sayward and Sayward Valley fibre-optic Internet, TV, and phone services!

As part of the construction process, CityWest and their contractors will need permission to bring a fibre-optic cable or "drop" to your home or business. To grant CityWest permission to complete this work, please visit www.citywest.ca/sayward and fill out the form or by calling CityWest at **1-800-442-8664**.

Fibre-optic connections will be free up to 80 metres with no obligation to take services. If you sign up for a drop after construction, there will be an additional charge and possible delays.

You will see our contractor, Summit Earth, working in the Village of Sayward as they begin civil construction. During civil construction, you can expect to see teams install underground conduit using trenchless, minimum impact equipment. In some cases, an open trench may be used to bury conduit, but property owners can expect the site to be returned to its original condition. If you have any questions about the construction process visit www.citywest.ca/customer-journey or call us at 1-800-442-8664.

We're excited to begin this project in your community and are looking forward to providing Sayward with advanced connectivity.

2 Ways Sign up for a Fibre-Optic Drop

Most residents have already signed up for connectivity. If you haven't, make sure you do by using one of the three options below.

1. Online at www.citywest.ca/sayward
2. By phone at **1-800-442-8664** during weekdays.

Our Partnership with your Community

CityWest and the Strathcona Regional District have partnered on this exciting project to bring you improved connectivity. This partnership means that a portion of the profits from services in Sayward will go directly back into the SRD, bringing a direct financial benefit to your community.

CityWest has been collaborating with the SRD and the Village of Sayward's local leadership on this exciting project.