Village of Sayward

October 26, 2025 at 10:00 am

WATER TREATMENT PLANT UPDATE from VILLAGE OF SAYWARD

After confirming water turbidity levels had dropped to acceptable levels, Sayward's Public Works staff, assisted remotely by H2Ops personnel, were able to safely restart Sayward's water treatment plant (WTP) late Saturday morning (October 25). Since then, Public Works staff have worked long hours at the WTP to help increase the water level in Sayward's reservoir.

As of Sunday morning, at 8:00 am (October 26th) the water level in the reservoir stood at 60%. This level is still less than ideal but the water level in the reservoir has recovered significantly over the last 24 hours. The reservoir water level was as low as 30% just before the plant was restarted on Saturday and a cleaning backwash of its systems took place. From Saturday afternoon until 7:00 am this morning, the WTP has steadily produced and pumped drinkable water back into Sayward's reservoir. Public Works staff continue to closely monitor the operation of the WTP. They responded to a WTP system alarm around dinner time on Saturday that was likely caused by a power irregularity. They also responded to a system alarm this morning that was likely caused by debris around the water intake to the plant. Both of those alarm conditions have been cleared. The WTP is now continuing to produce and pump water into the reservoir.

Until the water level in the reservoir has been restored to its normal operating level (i.e., above 90%) we encourage Sayward residents to continue conserving our drinking water as much as possible. Thank you for your cooperation while our Public Works staff work to remedy the low water level in Sayward's reservoir.

Andrew Young, MCIP, RPP
Chief Administrative Officer
Village of Sayward

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The Village of Sayward respectfully acknowledges that the land we gather on is on the unceded territory of the K'ómoks First Nation, the traditional keepers of this land.